



# Urgent Care

**REDIMED** is your total health solutions provider using expertise and innovation to drive superior outcomes for patients wherever, whenever.



# Urgent Care



## Welcome to REDIMED

Our primary focus is to optimise your employees' health through delivering 'best in market' total health care solutions including early intervention and injury preventative screenings through to 24/7 emergency assistance, injury management, clinical care and rehabilitation.

## Urgent Medical Care

With state of the art technology in Telehealth and support from experienced Emergency Physicians and Medical Practitioners, REDIMED has the expertise and experience to provide the highest level of urgent care for patients wherever they are, whenever assistance is required.

Our urgent medical care services include:

- 24/7 Telehealth
- Poisons permits
- Medivac
- Plastics, neuro, hand & orthopaedic surgery

## 24/7 Telehealth

In the event of an injury or acute illness occurring onsite, our Telehealth services provide expert remote area medical support and seamless communication and coordination from the place of injury through to clinical handover.

REDIMED's Telehealth gives you access to our experienced Emergency Physicians and Medical Specialists via mobile devices and our emergency phone line 24 hours a day, 7 days a week.

Our Doctors can give face to face advice to onsite medics and first aid officers and general medical consultations to save the time and cost of employees unnecessarily leaving the worksite for treatment.

For serious injuries and urgent care, our on-call Surgeon can triage over the phone and decide what the best course of action should be. If surgery is required, REDIMED will liaise with our partnering hospitals to get the injured worker booked in with a REDIMED Surgeon and can also arrange and coordinate injured workers to be transported off site if necessary.

## 24/7 Telehealth provides:

- Fast access to urgent medical advice from qualified Emergency Physicians, Plastics, Hand and Orthopaedic Specialists, Occupational Physicians and General Practitioners
- Instant electronic medical certificates
- Immediate electronic referrals for further treatments and medication scripts
- Organisation of airport transfers for priority access to private hospitals, diagnostic imaging or to REDIMED clinics
- Coordination of a complete care pathway with timely and appropriate intervention

With the ability to rapidly assess and diagnose illnesses and injuries onsite, and to give expert advice on a course of action, REDIMED's Telehealth is an extremely cost effective way for remote workers to access expert medical advice, treatment and support direct from the workplace.

### Poisons Permits

In accordance with the Poisons Act 1964 and Poisons Regulations 1965, REDIMED is authorised to hold poison permits to purchase and administer scheduled drugs for workplaces.

REDIMED has developed a comprehensive system to ensure the highest standard of documentation and clinical governance.

### Medivac

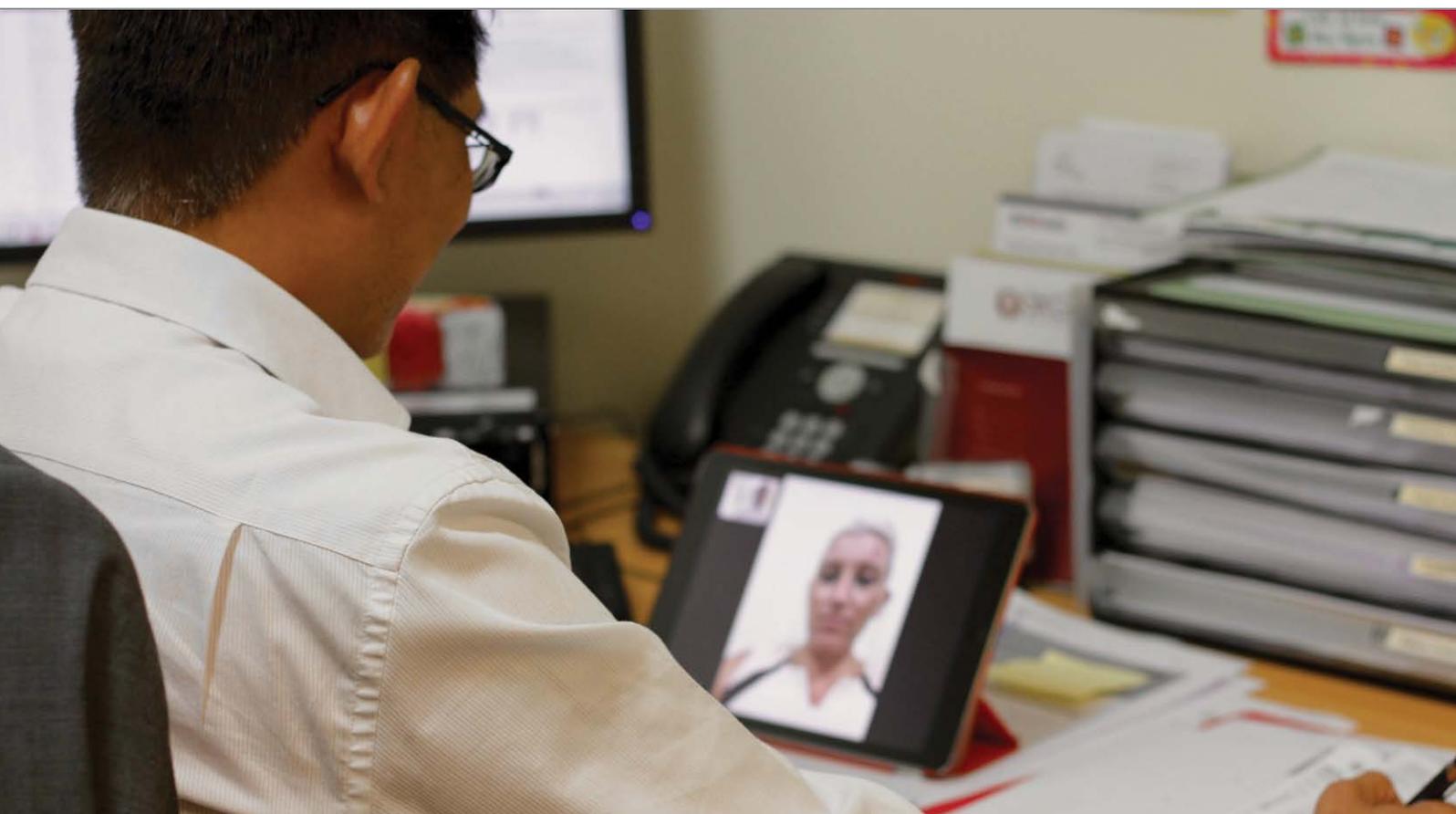
REDIMED can arrange air and land travel needs for injured workers via our Medical Air and Air Ambulance services providing door to door transport. REDIMED's urgent medical evacuation and patient transport services also allow patients priority access to public and private hospitals in Perth.

Our emergency patient care services link seamlessly into our superior post-operative and rehabilitative care, providing total health solutions for patients.

### Surgical Specialists

Our dedicated Emergency Physicians, Surgical Specialists and General Practitioners are on-call 24/7 to ensure you are covered for all levels of urgent medical care and support. To provide the highest standards in health care, we employ and partner with Surgeons specialising in plastics, neuro, hand and orthopaedic surgery.

With daily operating lists at private hospitals in the Perth metropolitan area, our Surgeons can rapidly admit patients and expedite necessary treatment. REDIMED has priority access to Joondalup Health Campus, Hollywood Hospital, Bethesda Hospital and St John of God Hospital, Mt Lawley. REDIMED also has links with tertiary hospitals throughout Western Australia, allowing priority access to State Trauma Units and Emergency Departments.





## The REDIMED Difference

When an injury occurs at work, the financial and operational costs can be significant.

REDIMED provides a fully integrated, comprehensive and proactive approach to preventing and mitigating the impacts of workplace injuries.

We perform some of the most comprehensive pre-employment medicals on the market, conducted by our highly qualified and experienced Medical Practitioners.

We also offer customised health & wellness programs that aim to mitigate workplace illnesses and injuries and ensure that your workers are kept in optimal health.

If a workplace injury does occur or an employee experiences an unrelated illness onsite, our urgent care

and injury management services are second to none.

When you use REDIMED's commercial health services the results are two-fold. We get to know your employees' level of health and physical capabilities on an individual basis. We also get to know your workplace.

This means our injury rehabilitation & allied health services can streamline the process of getting your employees back to work faster. And we do all this while ensuring our patients receive the highest standards of clinical care.

Because delivering superior total health solutions is what we do best.

That's the REDIMED difference.

For more information regarding our services, please visit our website or contact a member of the REDIMED team, we're always happy to help.

**Phone:** 08 9230 0900

**Email:** [reception@redimed.com.au](mailto:reception@redimed.com.au)

### PERTH CLINICS

**Belmont** 1 Frederick Street

**Joondalup** 81 Mclarty Avenue

**Rockingham** 1/23 Chalgrove Avenue